



Attendee Quick Reference Guide



Accessing Public Meetings

- 1 Go to the Governance page at www.citizensfla.com.
- 2 Click the link for the public meeting you wish to attend from the list of upcoming events.
- 3 Click the **Zoom Meeting** link to join through the Zoom app or your browser.

CITIZENS Insurance Claims Storms Learning News About Us

Governance

myPolicy
Submit a claim online, review policy/claims information and make online payments.

Call Citizens First
Don't wait - report your claim 24/7! Phone: 866.411.2742 myPolicy: Report/track claims online

Coronavirus
Clearly, response and available online resources.

Claims Committee

When: September 08, 2020 | 1:00 p.m. - 2:00 p.m. ET
Where: **Zoom Meeting**
Teleconference: 888.788.0099 | Code: 985 9321 6531

Meeting Documents

Notice Florida Administrative Register
00 Claims Committee Agenda
01 Approval of Prior Claims Committee Meeting Minutes 06 01 2020
02 Approval of Claims Committee Charter
03 Strategic Update

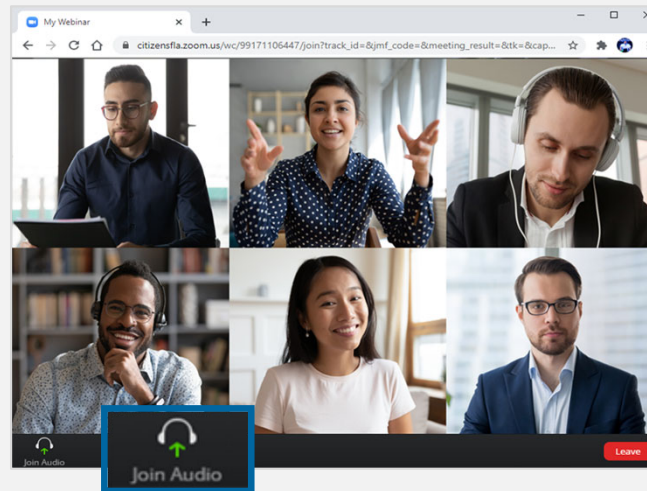


Listen Only Mode

When you join a Zoom meeting as an attendee, by default you are joining in **LISTEN ONLY** mode.

When joining a meeting, enter your **FULL NAME** (first and last) and your **EMAIL ADDRESS**.

Note: Internal Citizens attendees are encouraged to use the Zoom app.



Alternate Dial-In Numbers

If you are unable to join the meeting via the Zoom app, there are alternate dial-in numbers located on the **Governance** page on the Citizens website.

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Public Speaker Requests

As a public attendee, you can request to speak at any of our meetings. Please submit a [Speaker Request Form](#) at least 2 days prior to the meeting in which you wish to speak.

Once the request has been received, you will receive separate instructions on how to connect to the meeting which will enable you to speak.