

Executive Summary

Board of Governors Meeting, July 12, 2023

Audit Committee Charter Review

History

The Audit Committee Charter is a formal document that sets out the authority of the Committee to carry out responsibilities established for it by the Board of Governors.

The Charter defines that the purpose of the Committee is to assist the Board in fulfilling its oversight responsibilities for the integrity of Citizens' financial statements; Citizens' compliance with legal and regulatory requirements; the independent auditor's qualifications and independence; and the performance of the Office of the Internal Auditor (OIA) and independent auditors. In discharging its responsibilities, the Committee will have unrestricted access to members of management, employees, and information it considers necessary to discharge its duties.

Annually, the Chief of Internal Audit, under the direction of the Audit Committee, completes a review of the Charter against industry best practices and the Citizens Statute. Following this assessment, the Chief of Internal Audit found the Charter to be appropriate with no changes.

The Charter was presented to the Committee and approved for presentation to the Board at the July 11, 2023 Committee meeting.

Recommendation

The Audit Committee recommends that Citizens Board of Governors approve the Citizens Audit Committee Charter as presented.

Approval of Audit Committee Charter

☐ **ACTION ITEM**

☐ New Contract

☐ Contract Amendment

☐ Other _____

☒ **CONSENT ITEM**

☐ Contract Amendment

☐ Existing Contract Extension

☐ Existing Contract Additional Spend

☐ Previous Board Approval _____

☐ Other _____

Action Items: Items requiring detailed explanation to the Board. When a requested action item is a day-to-day operational item or unanimously passed through committee it may be moved forward to the board on the Consent Index.

- ☐ **Move forward as Consent:** This Action item is a day-to-day operational item, unanimously passed through committee or qualifies to be moved forward on the Consent Index.

Consent Items: Items not requiring detailed explanation to the Board of Governors. Consent items are contract extensions, amendments or additional spending authorities for items previously approved by the Board.

Item Description	Audit Committee Charter
Purpose/Scope	The Audit Committee Charter is a formal document that sets out the authority of the Committee to carry out responsibilities established for it by the Board of Governors. The Charter is reviewed annually. The Chief of Internal Audit completed a review of the Charter against industry best practices and the Citizens Statute and, with no changes, found the Charter to be appropriate. The Charter was presented to, and approved by the Audit Committee at their meeting on July 11, 2023
Contract ID	N/A
Committee Recommendation	The Audit Committee recommends that: 1. Citizens Board of Governors approve the Citizens Audit Committee Charter as presented.
CONTACTS	Joe Martins, Chief of Internal Audit.

Audit Committee Charter

Purpose

The purpose of the Audit Committee (Committee) is to assist the Board of Governors (Board) of Citizens Property Insurance Corporation (Citizens) in fulfilling its oversight responsibilities for (1) the integrity of Citizens' financial statements, (2) Citizens' compliance with legal and regulatory requirements, (3) the independent auditor's qualifications and independence, and (4) the performance of the Office of the Internal Auditor (OIA) and independent auditors. The Committee will make regular reports to the Board concerning its activities.

Composition

By the Citizens' Plan of Operation, the Board's Chair will appoint at least three members of the Board to the Committee and shall appoint one member of the Committee as Chair. The Board's Chair should endeavor (but is not required) to appoint members of the Committee who, collectively, have professional experience, expertise, or education in the following fields: insurance, accounting, auditing, information technology, and financial management.

Meetings and Communications

The Committee will meet at least four times a year, with the authority to convene additional meetings as circumstances require. All Committee members are expected to attend each meeting, in person or via telephone or videoconference. The Committee will invite members of management, auditors, and/or others to attend meetings and provide pertinent information, as necessary. Meeting agendas will be prepared and provided in advance to members, along with appropriate briefing materials. The minutes of each meeting will be prepared and sent to Committee members and approved at subsequent meetings. Committee meetings and notices shall follow the Florida Sunshine Law.

Authority

The Committee's authority comes from the Board. The Committee has the authority to conduct or authorize audits or investigations into any matters within the scope of the Committee's responsibility. The Committee is empowered to:

- Oversee the work of the independent public accounting firm employed by Citizens to conduct the annual external audit. The firm will report through the Committee to the Board.
- Resolve any disagreements between management and the auditor regarding financial reporting.
- Pre-approve all auditing and permitted non-audit services performed by the external audit firm.
- Appoint the Chief of Internal Audit, oversee OIA's work, and annually review and recommend financial and staffing resources for the OIA.
- Have unrestricted access to all Citizens' activities, records, property, and personnel.
- Meet with company officers, external auditors, or outside counsel, as necessary.
- Retain, with Board approval, independent counsel, accountants, or others having special competence as necessary to assist in fulfilling its responsibility, or assist in the conduct of an investigation.

Responsibilities

The Committee is accountable to the Board for carrying out the following responsibilities:

Financial Statements

- Review significant accounting practices and financial reporting issues and understand their impact on the financial statements. These issues include:
 - Complex or unusual transactions and highly judgmental areas.
 - Major issues regarding accounting principles and financial statement presentations, including any significant changes in Citizens' selection or application of accounting principles.
 - The effect of regulatory and accounting initiatives on the financial statements.
- Review with management and the external auditors the results of the audit, including any difficulties, encountered. This review will include any restrictions on the scope of the external auditor's activities or access to requested information and any significant disagreements with management.
- Discuss the annual audited financial statements with management and the external auditors, including Citizens' disclosures.

Internal Control

- Consider the effectiveness of Citizens' internal control system, including information technology, security, and control.
- Understand the scope of internal and external auditors' review of internal controls over financial reporting, and obtain reports on significant findings and recommendations, together with management's responses.
- Review any disclosures made about reportable conditions in the design or operation of internal controls or any fraud that involves management or other employees who have a significant role in Citizens' internal controls.

Internal Audit

- Annually review, with the Chief of Internal Audit, the OIA Charter, plans, activities, staffing, organizational structure, and compensation of the internal audit function. Confirm and ensure the independence and objectivity of the OIA.
- Have final authority to review and approve the annual audit plan and all major changes to the plan.
- Once per year, the Committee Chair will review the performance of the Chief of Internal Audit and concur with the annual compensation and salary adjustment.
- Review the effectiveness of the internal audit function, including compliance with the *International Standards for the Professional Practice of Internal Auditing* and the *Code of Ethics* of The Institute of Internal Auditors.

External Audit

- Review the external auditors' proposed audit scope and approach, including coordination of audit effort with internal audit.
- Regularly meet with the external auditors to discuss any matters that the Committee or auditors believe should be discussed, including audit progress and independence of the audit.
- Review the performance of the external auditors and make a recommendation to the Board on the appointment or discharge of the auditors.

Risk Management

- Discuss with management Citizens' enterprise risk management approach and practice.
- Review management's analysis of major risks and proposed risk mitigation/avoidance plans recorded by Enterprise Risk, including risk registers, dashboards, and supporting documentation. Assess and provide recommendations.

Compliance

- Review the effectiveness of the system for monitoring compliance with laws and regulations and the results of management's investigation and follow-up (including disciplinary action) of any instances of noncompliance.
- Ensure Citizens has appropriate procedures for the receipt, retention, and treatment of complaints received (whether anonymous or other) regarding questionable accounting or auditing matters.
- Review the findings of any examinations by regulatory agencies and any auditor observations.
- Review the process for communicating the code of conduct to Citizens' personnel and for monitoring compliance therewith.
- Obtain regular updates from management and Citizens' General Counsel regarding compliance matters.

Reporting

- Regularly report to the Board about Committee activities and issues that arise concerning the quality or integrity of Citizens' financial statements, Citizens' compliance with legal or regulatory requirements, the performance and independence of Citizens' external auditors, and the performance of the internal audit function.
- Provide an open avenue of communication between staff, management, internal audit, external auditors, and the Board.
- Review any other reports of Citizens' issues that relate to Committee responsibilities.

Other Responsibilities

- Annually review and assess the adequacy of the Committee Charter.
- Annually confirm that all responsibilities outlined in this Charter have been carried out, and request Board approval for any proposed changes to the Charter.
- Institute and oversee special investigations as needed.
- Perform other activities related to this Charter as requested by the Board.